



Covid-19 Protocol for Restaurants in Nova Scotia



Short term - priority items in restaurants:

- Increase occurrence of washing, cleaning and sanitizing
- Let your customers know what you are doing for health protection and their safety (display your protocol on the table or attached to the menu)
- Follow all protocols by Department of Health and Wellness <https://novascotia.ca/dhw/>
- Have a sign posted that asks patrons to please not enter the restaurant if they are displaying any flu like symptoms and respectfully ask patrons that are displaying a cough to leave the restaurant (could offer a comp drink/dessert/app/ for their next visit)
- Maintain 6 feet between all tables (either eliminate tables or have a reserved sign on the table so customers don't sit there)
- Ensure that any employee who is sick or exhibits any symptoms remains home
- Maximum of 150 people gathered per established at any

given time (do a table count or use a clicker to ensure that you are staying within that number)

- Discourage private dinners in closed rooms
- Carry lower food inventory levels in case there is forced closure

The provincial government will be announcing their plan later this week with the integration of the federal program (assistance to employees without sick leave).

This is a continually evolving situation and as we have seen in other areas of the world, including North America, measures such as closures of restaurants and other public spaces have been taken. We have started a conversation with the provincial government, very early stages about some trade-offs that could be made to assist the sector to recover. Please stay tuned for more information.

Available Resources:

For EI Benefits

<https://www.canada.ca/en/services/benefits/ei/ei-sickness.html>

<https://www.canada.ca/en/services/benefits/ei.html>

<https://www.canada.ca/en/employment-social-development/corporate/contact/ei-individual.html>

Service Canada Centres

1800 Argyle Street
Halifax, NS B3J 2V9
1-800-206-7218

33 Alderney Drive
Dartmouth, NS B2Y 2N4
1-800-622-6232

Sunnyside Mall
1597 Bedford Hwy
Bedford, NS B4A 1E7
1-800-622-6232

BDC (business centre):

<https://www.bdc.ca/en/pages/special-support.aspx?special-initiative=covid19>

Support for entrepreneurs impacted by the coronavirus COVID-19

The health and well-being of entrepreneurs, clients and non-clients as well as of our partners is our top priority. BDC stands ready to support companies through to a more stable period.

With flexible and tailored solutions, BDC can help you through this situation with the right financing and advice for your business.

- *Small Business Loan* Up to \$100,000 can be obtained online in as little 48 hours from time of approval.
- *Working capital Loan* Get extra funds to bridge cash flow gaps and support everyday operations.
- *Purchase Order Financing* Increase your cash flow to fulfill domestic or international orders with very flexible terms.
- You can also rely on our Advisory Services experts for tools and support to review your *financial management and operations*.

Do you have questions or need financial support?

Important note: Our business centres are closed, but our teams remain available virtually to help you.

BDC clients we encourage you to reach out to your account manager.

Not a BDC client
Call our toll-free number*
1-877-232-2269

Monday to Friday, from 7:30 a.m. to 8:00 p.m. (Eastern Time)

Saturday and Sunday from 9:00 a.m. to 5:00 p.m.
(Eastern Time)

Located in:

Scotia Square Medical Clinic

Address: 2000 Barrington St Suite 1400, Halifax, NS B3J 3K1

Phone: +1 888-463-6232

[Novel Coronavirus Brochure](#)

[COVID-19 \(Coronavirus\) Fact Sheet](#)

[Safe Kitchens and Restaurant: Infection Prevention Program](#)

[Food and Beverage Production: Infection Prevention Program](#)

[Cleaning and Disinfection Guidelines](#)

The Assessment Centres in NS for Covid-19:

The Cape Breton Regional Hospital in **Sydney**

Valley Regional Hospital in **Kentville**

South Shore Regional Hospital in **Bridgewater**

Yarmouth Regional Hospital

Colchester East Hants Health Centre in **Truro**

East Side Collaborative Practice in **New Glasgow**

Cumberland Regional Health Care Centre in **Amherst**

Cobequid Community Health Centre in Lower **Sackville**.



Contact Restaurant Association of Nova Scotia:

Gordon Stewart
gordon@rans.ca

Natasha Chestnut
natasha@rans.ca