

Downtown Halifax Business Commission Downtown Halifax Crew Leader Job Description

Job Title: Downtown Halifax Crew Leader Reports to: DHBC Placemaking Manager

Duration: Tuesday, April 22, 2025 – Sunday, August 31, 2025 (19 weeks) - with the potential of

part-time work in the fall.

Education: Currently enrolled as a post-secondary student

Salary: \$17.50/hour for a 40-hour work week (8:15 am – 4:30 pm)

Position Summary:

Working with the staff of the Downtown Halifax Business Commission and reporting to the DHBC Placemaking Manager, and ultimately the DHBC Director of Operations, the Downtown Halifax Crew Leader will be responsible for supervising the Downtown Halifax Crew. The DHBC Placemaking Manager will oversee the supervision of the Downtown Halifax Crew and mentor the Downtown Halifax Crew Leader to help develop fundamental, personal, and teamwork skills to achieve the job responsibilities. The Crew Leader will ensure that the street, sidewalk, and community bulletin board maintenance services are provided within the defined area of Downtown Halifax Business Commission (see figure 1 below). The Crew Leader will ensure that the Downtown Halifax Crew Members always project a positive image of the Downtown Halifax Business Commission and provide information on Downtown to residents, visitors, and regional tourists to create a clean, welcoming, and safe environment for all. The ideal candidate will display strong leadership qualities; possess physical attributes to work 8 hours a day on their feet; work well in a team environment with individuals of different cultural backgrounds; demonstrate great time management skills; and be respectful of organizational policies.

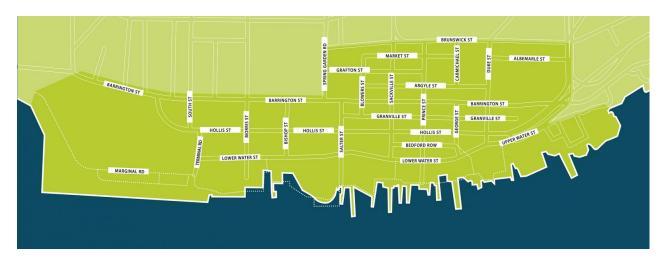


Figure 1: Map of Downtown Halifax Business Commission boundary.

Responsibilities of the Downtown Halifax Crew Leader including, but not limited to:

- Overseeing the Downtown Halifax Crew in a leadership role and act as a liaison between the team, DHBC Placemaking Manager and the rest of the DHBC staff;
- Mentoring Crew Members in developing fundamental, personal, and teamwork skills to achieve the job responsibilities;
- Coordinating Crew meetings, addressing areas of improvement and discipline, daily reporting to the DHBC Placemaking Manager, and helping with Crew Member training;
- Assessing situations, identifying problems, and developing and implementing solutions;
- > Ensuring Crew Members report for work on time, in uniform, and perform their duties as required;
- Sweeping up all forms of debris and litter on sidewalks, curbs, and gutters throughout Downtown Halifax;
- Disposing of litter and garbage in predetermined drop zones located throughout the Downtown district;
- Attending to key areas of high visibility, acting as an ambassador for DHBC Members and assisting local and regional visitors;
- > Sanitizing and conducting the necessary repairs to picnic tables for public use;
- ➤ Maintaining an assets log kept by the Crew Members and reporting to the DHBC Placemaking Manager and/or HRM any damaged or worn looking banners, picnic tables, benches, bike racks, litter bins, newspaper boxes, mailboxes, buildings, all necessary repairs to kiosks and any irregularities on the streets e.g. burned-out lights, cracks in sidewalks, loose bricks, broken trees, and graffiti;
- Painting street amenities such as bike racks, picnic tables, street benches, signposts, and decorative lamp posts;
- Removing posters from kiosks twice a month and removing posters, handbills, and flyers other surfaces within Downtown;
- Maintaining community bulletins;
- Assisting with the graffiti removal program, and reporting problem areas to DHBC Placemaking Manager;
- Attending to key areas of high visibility, particularly during small to medium-scale activations held in Downtown, including assisting office staff with set-up and/or tear down of DHBC organized activations;
- Maintaining a tidy, clean, and safe tool/work area, while keeping an inventory of cleaning materials and equipment;
- > Keeping an inventory of all necessary promotional materials for the Downtown Halifax Crew;
- Other duties as required.

Qualifications:

- Excellent communication and interpersonal skills.
- Must possess strong time-management and organizational skills.
- Ability to work on your feet and outdoors in all types of weather.
- Ability to work independently and in a team environment with moderate supervision.
- Commitment to working for the duration of the contract.

Send cover letter and résumé (Word document or PDF) by Sunday, April 13, 2025 at 11:59pm, to Jonathan Goldson at <u>jonathan@downtownhalifax.ca</u>.